

## OFFICIAL RESPONSES TO VENDOR QUESTIONS Peer Recovery Support Services (PRSS) in the Community RFP-2019-BDAS-08-PEERR

No.	Question	Answer
1.	Is there a page limit on any of the sections or for the proposal total pages?	No
	A) Does the State require proof that clients are using the HUB services or that they register with the HUB? If so, how is it submitted to the state?	A) The state intends to put electronic and <u>/or</u> auditing controls in place to ensure that clients are referred to the Hubs.
2.	B) Is there going to be a specific form that we need to use to refer people to the HUB that we would then submit to the State with our invoice as proof that we referred people to the HUB? Or can the referral be verbal?	B) The referral process between the vendor(s) and the Hubs is expected to be determined through individual agreements established between both. There is no preference as to how a referral is made so long as there is written documentation of a referral having taken place.
	Section 3.5.1. – This section indicates that "The selected vendor(s) must coordinate client data with the Regional Hub(s) to ensure that each client served has a Government Performance and Results Modernization Act (GPRA) interview	A) The state intends to launch the Hub at the same time that the PRSS services are in place. If the launch timeline changes, the Department expects vendor(s) to work with the contract manager to implement a temporary process to ensure GPRA completion
3.	completed at intake"  A) If the PRSS is launched before the HUB, who	B) No. This is the role of the Hub.
3.	completes the initial GRPA?	C) Hubs are expected to coordinate information and services with the client's service providers. This will be accomplished
	B) Will PRSS be expected to complete initial GPRAs?	through information sharing agreements between vendor(s) and Hubs that are compliant with HIPAA and 42 CFR Part 2
	C) How will GPRA information be shared	D) That is unknown at this time.
	between HUBs and PRSSs?  D) Does/will this assessment lie on a cloud-	E) Hub staff, including CRSWs are responsible for GPRA completion
	D) Does/will this assessment lie on a cloud-	completion



No.	Question	Answer
	<ul> <li>based information system?</li> <li>E) Can a Certified Recovery Support Worker complete a GPRA?</li> <li>F) Who are the regional HUBS and what are their catchment areas?</li> <li>G) If a participant of a new RCO funded through this initiative goes directly to the RCO, do we immediately send them to the HUB for a GPRA intake?</li> <li>H) What happens if the client does not want to participate in the SOR grant? Can they still be served by the RCO?</li> <li>I) Will HUB staff perform GPRAs at their sites, requiring clients to travel to these sites, or will HUB staff perform GPRAs at RCO locations or another location convenient for the program participant?</li> <li>J) What if the client refuses to go to the HUB?</li> </ul>	<ul> <li>F) The regional Hubs will be identified prior to this contracts effective date. Hub locations include Concord, Nashua, Manchester, Berlin, Littleton, Laconia, Keene, Lebanon, and Dover.</li> <li>G) No. The RCO can initiate services for that individual so long as a referral to the Hub is made.</li> <li>H) Receipt of services funded under this contract is contingent upon GPRA interview completion. If services are delivered to such a client, they will need to be paid through or by an alternative payer.</li> <li>I) The referral process between the vendor(s) and the Hubs for GPRA completion is expected to be determined through individual agreements established between both. There is no preference as to how or where the GPRA is performed.</li> <li>J) Receipt of services funded under this contract is contingent upon GPRA interview completion at the time intervals outlined in 3.5.1 completion. If services are delivered to such a client, they will need to be paid through or by an alternative payer.</li> </ul>
4.	We do not have audited financial statements. Will a letter from our federal funder, SAMHSA, who completed a Financial Capability Review suffice as proof of our financial solvency?	Vendor must provide internally generated financial statements with a written certification of said financial statements.
5.	Are the Recovery Community Organizations predetermined, or are applicants to self-define themselves as one or self-assess their eligibility as an RCO under this criteria?	See Section 3.2.2 and 3.2.3.



6.	Is it the expectation or preference for PRSS sites to provide services statewide?	There is no expectation or preference for statewide coverage. Vendor(s) may propose to deliver services in whichever region(s) they can demonstrate capacity to serve.
7.	Question 5 - What is meant by "culturally appropriate" data collection?	This means utilizing culturally appropriate phasing and approaches, particularly in relation to sensitive issues.
8.	Question 10 – Could you provide more detail on what you mean when you ask for, "your plan to use other initiatives developed to support this work"?	Provide a plan to leverage these funds with others your agency may receive for similar services and/or to coordinate services with other statewide initiatives to expand PRSS capacity in NH.
9.	Section 3.4.1. – This section indicates that Facilitating Organizations may use subcontractors.  A) Does this preclude RCOs from subcontracting?  B) Are there restrictions on what can be subcontracted?  C) Who or what is the State's Facilitating Organization?	A) No. B) No. C) See Section 1.2, Definitions. The Current State's Facilitating Organization is Harbor Homes.
10.	A) How can housing dollars be used? Can the state supply guidance around housing dollars, such as regulations concerning family size, number of consecutive months of payments/total dollar amounts per participant, number of times the housing fund may be accessed, maximum amount of funding per month or per lifetime, etc.?  B) Recovery housing funding guidelines mention Certified Recovery Housing regulations. How can we allocate funding if these regulations	<ul> <li>A) Vendors should propose their intended use for housing funds. Housing funds cannot be used to pay for bricks and mortar and are restricted only to those facilities that comply with Section 3.2.7</li> <li>B) Until such time that a regulation for registration in 3.2.7 is in place, housing funds may be used for facilities that demonstrate compliance with National Alliance for Recovery Residences standards.</li> <li>C) See A and B above. There is no list of approved transitional housing sites in NH.</li> </ul>

## New Hampshire Department of Health and Human Services Peer Recovery Support Services (PRSS) in the Community



are not in place at the time the money is to be disbursed?  C) What are the allowed transitional housing sites approved by NH?	
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